## Hi Customer [email address] This should be the name of the account holder not an email address

We recently reviewed your account, and we need more information to help us provide you with secure service. Until we can collect this information, your access to sensitive account features will be limited. We would like to restore your access as soon as possible, and we apologize for the inconvenience.

## How can I get my account access restored?

It's usually pretty easy to take care of things like this. Most of the time, we just need a little more information about your account or latest transactions. To help us with this and to find out what you can and can't do with your account until the issue is resolved, go to the

**Resolution Center**